

Every month my cell phone bill increases. The plan I purchased and agreed to is \$19.99 per month. When I called T-Mobile to inquire about the extra charges I was told these charges are taxes and I would have to call my state and county governments for explanation. This month the additional charges total \$5.01. Every month the additional charges increase and the increases are never because of usage. I have this phone for emergencies and very rarely use it.